



QUALITY POLICY STATEMENT

1. MISSION

Sense Test is a pioneer in Sensory Analysis and bases its daily work on exemption, customisation, rigour, dedication and excellence as a response to all those who work with the company. Inspired by research, we aim to be leaders in the innovation and quality of our processes and services.

2. MAIN OBJECTIVES AND GUIDELINES

- To be recognized for the excellence, competence and reliability of our solutions and the quality of the services available to the market, as well as the consistency of the results generated.
- We offer sensory analysis services that provide essential data for making sustainable decisions, helping to reduce waste and optimize processes, contributing to environmental preservation and resource efficiency.
- To invest in innovation of solutions and technologies in order to enhance the growth of the organization and offer differentiated solutions to our customers.
- Guarantee the confidentiality and safety of information, from experimental design to the report of the results.
- The lab activities are carried out impartially, being managed and structured in order to safeguard impartiality. The management of the laboratory is also committed to impartiality.
- Focus on human resources and their training, in order to provide added value for the organization and employees.
- Creation of a success dynamic, which integrates the motivation and satisfaction of clients, employees and other partners.
- Ensure the application of legislation, standards and good practices of the industry to effectively achieve the proposed objectives.
- Maintain national and international contact with institutions in the sector in order to guarantee a superior knowledge or the level of the current state of the art.
- Continuously improve our performance so that Sense Test is recognized as a reference company in the market and positively influence customers and suppliers.